THIS PRODUCT IS TO BE INSTALLED AND SERVICED BY A TRAINED GATE SYSTEMS TECHNICIAN ONLY.

This model is for use on vehicular passage gates ONLY and not intended for use on pedestrian passage gates.

This model is intended for use in Class I and II vehicular slide gate applications.

Visit LiftMaster.com to locate a professional installing dealer in your area.

This gate operator is compatible with MyQ® and Security+ 2.0® accessories.
# SAFETY SYMBOL AND SIGNAL WORD REVIEW

When you see these Safety Symbols and Signal Words on the following pages, they will alert you to the possibility of **Serious Injury or Death** if you do not comply with the warnings that accompany them. The hazard may come from something mechanical or from electric shock. Read the warnings carefully.

When you see this Signal Word on the following pages, it will alert you to the possibility of damage to your gate and/or the gate operator if you do not comply with the cautionary statements that accompany it. Read them carefully.

**IMPORTANT NOTE:**

- **BEFORE** attempting to install, operate or maintain the operator, you must read and fully understand this manual and follow all safety instructions.
- **DO NOT** attempt repair or service of your gate operator unless you are an Authorized Service Technician.

---

## TABLE OF CONTENTS

<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>SAFETY</td>
<td>1</td>
</tr>
<tr>
<td>SAFETY SYMBOL AND SIGNAL WORD REVIEW</td>
<td>1</td>
</tr>
<tr>
<td>USAGE CLASS</td>
<td>2</td>
</tr>
<tr>
<td>UL325 ENTRAPMENT PROTECTION REQUIREMENTS</td>
<td>2</td>
</tr>
<tr>
<td>SAFETY INSTALLATION INFORMATION</td>
<td>3</td>
</tr>
<tr>
<td>GATE CONSTRUCTION INFORMATION</td>
<td>4</td>
</tr>
<tr>
<td>INTRODUCTION</td>
<td>5</td>
</tr>
<tr>
<td>CARTON INVENTORY</td>
<td>5</td>
</tr>
<tr>
<td>OPERATOR SPECIFICATIONS</td>
<td>6</td>
</tr>
<tr>
<td>SITE PREPARATION</td>
<td>7</td>
</tr>
<tr>
<td>OVERVIEW OF TYPICAL INSTALLATION</td>
<td>8</td>
</tr>
<tr>
<td>INSTALLATION</td>
<td>9</td>
</tr>
<tr>
<td>TYPES OF INSTALLATIONS</td>
<td>9</td>
</tr>
<tr>
<td>DETERMINE LOCATION FOR CONCRETE PAD AND OPERATOR</td>
<td>10</td>
</tr>
<tr>
<td>INSTALL THE OPERATOR</td>
<td>11</td>
</tr>
<tr>
<td>ATTACH THE CHAIN</td>
<td>12</td>
</tr>
<tr>
<td>INSTALL ENTRAPMENT PROTECTION</td>
<td>13</td>
</tr>
<tr>
<td>POWER WIRING</td>
<td>15</td>
</tr>
<tr>
<td>DUAL GATES ONLY</td>
<td>18</td>
</tr>
<tr>
<td>INSTALL THE COVER</td>
<td>20</td>
</tr>
<tr>
<td>ADJUSTMENT</td>
<td>21</td>
</tr>
<tr>
<td>LIMIT AND FORCE ADJUSTMENT</td>
<td>21</td>
</tr>
<tr>
<td>OBSTRUCTION TEST</td>
<td>22</td>
</tr>
<tr>
<td>PROGRAMMING</td>
<td>23</td>
</tr>
<tr>
<td>REMOTE CONTROLS (NOT PROVIDED)</td>
<td>23</td>
</tr>
<tr>
<td>LIFTMASTER INTERNET GATEWAY (NOT PROVIDED)</td>
<td>24</td>
</tr>
<tr>
<td>ERASE ALL CODES</td>
<td>24</td>
</tr>
<tr>
<td>ERASE LIMITS</td>
<td>24</td>
</tr>
<tr>
<td>TO REMOVE AND ERASE MONITORED ENTRAPMENT PROTECTION DEVICES</td>
<td>24</td>
</tr>
<tr>
<td>OPERATION</td>
<td>25</td>
</tr>
<tr>
<td>CONTROL BOARD OVERVIEW</td>
<td>25</td>
</tr>
<tr>
<td>RESET SWITCH</td>
<td>26</td>
</tr>
<tr>
<td>MANUAL DISCONNECT</td>
<td>26</td>
</tr>
<tr>
<td>OPERATOR ALARM</td>
<td>26</td>
</tr>
<tr>
<td>REMOTE CONTROL</td>
<td>26</td>
</tr>
<tr>
<td>ACCESSORY WIRING</td>
<td>27</td>
</tr>
<tr>
<td>EXTERNAL CONTROL DEVICES</td>
<td>27</td>
</tr>
<tr>
<td>LOCKS</td>
<td>28</td>
</tr>
<tr>
<td>MISCELLANEOUS WIRING</td>
<td>28</td>
</tr>
<tr>
<td>MAINTENANCE</td>
<td>29</td>
</tr>
<tr>
<td>IMPORTANT SAFETY INFORMATION</td>
<td>29</td>
</tr>
<tr>
<td>MAINTENANCE CHART</td>
<td>29</td>
</tr>
<tr>
<td>BATTERIES</td>
<td>29</td>
</tr>
<tr>
<td>DRIVE CHAIN</td>
<td>29</td>
</tr>
<tr>
<td>TROUBLESHOOTING</td>
<td>30</td>
</tr>
<tr>
<td>DIAGNOSTIC CODES</td>
<td>30</td>
</tr>
<tr>
<td>CONTROL BOARD LEDS</td>
<td>33</td>
</tr>
<tr>
<td>TROUBLESHOOTING CHART</td>
<td>34</td>
</tr>
<tr>
<td>APPENDIX</td>
<td>36</td>
</tr>
<tr>
<td>DUAL GATE SETTINGS</td>
<td>36</td>
</tr>
<tr>
<td>SOLAR PANEL(S)</td>
<td>37</td>
</tr>
<tr>
<td>LIMIT SETUP WITH A REMOTE CONTROL</td>
<td>41</td>
</tr>
<tr>
<td>WIRING DIAGRAM</td>
<td>42</td>
</tr>
<tr>
<td>REPAIR PARTS</td>
<td>43</td>
</tr>
<tr>
<td>ACCESSORIES</td>
<td>44</td>
</tr>
<tr>
<td>WARRANTY</td>
<td>46</td>
</tr>
</tbody>
</table>

---

## SAFETY

### SAFETY SYMBOL AND SIGNAL WORD REVIEW

When you see these Safety Symbols and Signal Words on the following pages, they will alert you to the possibility of **Serious Injury or Death** if you do not comply with the warnings that accompany them. The hazard may come from something mechanical or from electric shock. Read the warnings carefully.

When you see this Signal Word on the following pages, it will alert you to the possibility of damage to your gate and/or the gate operator if you do not comply with the cautionary statements that accompany it. Read them carefully.

**IMPORTANT NOTE:**

- **BEFORE** attempting to install, operate or maintain the operator, you must read and fully understand this manual and follow all safety instructions.
- **DO NOT** attempt repair or service of your gate operator unless you are an Authorized Service Technician.
SAFETY

USAGE CLASS

CLASS I – RESIDENTIAL VEHICULAR GATE OPERATOR
A vehicular gate operator (or system) intended for use in garages or parking areas associated with a residence of one-to four single families.

CLASS II – COMMERCIAL/GENERAL ACCESS VEHICULAR GATE OPERATOR
A vehicular gate operator (or system) intended for use in a commercial location or building such as a multi-family housing unit (five or more single family units), hotel, garages, retail store, or other buildings accessible by or servicing the general public.

CLASS III – INDUSTRIAL/LIMITED ACCESS VEHICULAR GATE OPERATOR
A vehicular gate operator (or system) intended for use in an industrial location or building such as a factory or loading dock area or other locations not accessible by or intended to service the general public.

CLASS IV – RESTRICTED ACCESS VEHICULAR GATE OPERATOR
A vehicular gate operator (or system) intended for use in a guarded industrial location or building such as an airport security area or other restricted access locations not servicing the general public, in which unauthorized access is prevented via supervision by security personnel.

UL325 ENTRAPMENT PROTECTION REQUIREMENTS

This vehicular gate operator must be installed with at least two independent entrapment protection means as specified in the table below.

<table>
<thead>
<tr>
<th>GATE OPERATOR ENTRAPMENT PROTECTION TYPES</th>
<th>Type A</th>
<th>Type B1</th>
<th>Type B2</th>
</tr>
</thead>
<tbody>
<tr>
<td>Inherent (built into the operator) entrapment protection system</td>
<td>Non-contact sensors such as photoelectric sensors</td>
<td>Contact sensors such as edge sensors</td>
<td></td>
</tr>
</tbody>
</table>

The same type of device shall not be used for both entrapment protection means. Use of a single device to cover both the opening and closing directions is in accordance with the requirement; however, a single device is not required to cover both directions. This operator is provided with Type A. The installer is required to install additional entrapment protection devices in each entrapment zone.

IMPORTANT SAFETY INFORMATION

![WARNING]

To reduce the risk of INJURY or DEATH:
- READ AND FOLLOW ALL INSTRUCTIONS.
- NEVER let children operate or play with gate controls. Keep the remote control away from children.
- ALWAYS keep people and objects away from the gate. NO ONE SHOULD CROSS THE PATH OF THE MOVING GATE.
- Test the gate operator monthly. The gate MUST reverse on contact with a rigid object or reverse when an object activates the non-contact sensors. After adjusting the force or the limit of travel, retest the gate operator. Failure to adjust and retest the gate operator properly can increase the risk of INJURY or DEATH.
- Use the emergency release ONLY when the gate is not moving.
- KEEP GATES PROPERLY MAINTAINED. Read the owner’s manual. Have a qualified service person make repairs to gate hardware.
- The entrance is for vehicles ONLY. Pedestrians MUST use separate entrance.
- SAVE THESE INSTRUCTIONS.
SAFETY INSTALLATION INFORMATION

1. Vehicular gate systems provide convenience and security. Gate systems are comprised of many component parts. The gate operator is only one component. Each gate system is specifically designed for an individual application.

2. Gate operating system designers, installers and users must take into account the possible hazards associated with each individual application. Improperly designed, installed or maintained systems can create risks for the user as well as the bystander. Gate systems design and installation must reduce public exposure to potential hazards.

3. A gate operator can create high levels of force in its function as a component part of a gate system. Therefore, safety features must be incorporated into every design. Specific safety features include:
   - Edges Sensors (contact)
   - Guards for Exposed Rollers
   - Photoelectric Sensors
   - Screen Mesh
   - Vertical Posts
   - Instructional and Precautionary Signage

4. Install the gate operator only when:
   a. The operator is appropriate for the construction and the usage class of the gate.
   b. All openings of a horizontal slide gate are guarded or screened from the bottom of the gate to a minimum of 6 feet (1.8 m) above the ground to prevent a 2-1/4 inches (6 cm) diameter sphere from passing through the openings anywhere in the gate, and in that portion of the adjacent fence that the gate covers in the open position.
   c. All exposed pinch points are eliminated or guarded, and guarding is supplied for exposed rollers.

5. The operator is intended for installation only on gates used for vehicles. Pedestrians must be supplied with a separate access opening. The pedestrian access opening shall be designed to promote pedestrian usage. Locate the gate such that persons will not come in contact with the vehicular gate during the entire path of travel of the vehicular gate.

6. The gate must be installed in a location so that enough clearance is supplied between the gate and adjacent structures when opening and closing to reduce the risk of entrapment. Swinging gates shall not open into public access areas.

7. The gate must be properly installed and work freely in both directions prior to the installation of the gate operator.

8. Controls intended for user activation must be located at least 6 feet (1.8 m) away from any moving part of the gate and where the user is prevented from reaching over, under, around or through the gate to operate the controls. Outdoor or easily accessible controls shall have a security feature to prevent unauthorized use. Exception: Emergency access controls only accessible by authorized personnel (e.g. fire, police) may be placed at any location in the line-of-sight of the gate.

9. The Stop and/or Reset (if provided separately) must be located in the line-of-sight of the gate. Activation of the reset control shall not cause the operator to start.

10. A minimum of two (2) WARNING SIGNS shall be installed, one on each side of the gate where easily visible.

11. For a gate operator utilizing a non-contact sensor:
   a. Reference owner’s manual regarding placement of non-contact sensor for each type of application. See Install Entrapment Protection section.
   b. Care shall be exercised to reduce the risk of nuisance tripping, such as when a vehicle trips the sensor while the gate is still moving.
   c. One or more non-contact sensors shall be located where the risk of entrapment or obstruction exists, such as the perimeter reachable by a moving gate or barrier.

12. For a gate operator utilizing a contact sensor such as an edge sensor:
   a. One or more contact sensors shall be located where the risk of entrapment or obstruction exists, such as at the leading edge, trailing edge and post mounted both inside and outside of a vehicular horizontal slide gate.
   b. A hard wired contact sensor shall be located and its wiring arranged so the communication between the sensor and the gate operator is not subject to mechanical damage.
   c. A wireless device such as one that transmits radio frequency (RF) signals to the gate operator for entrapment protection functions shall be located where the transmission of the signals are not obstructed or impeded by building structures, natural landscaping or similar obstruction. A wireless device shall function under the intended end-use conditions.
   d. One or more contact sensors shall be located on the inside and outside leading edge of a swing gate. Additionally, if the bottom edge of a swing gate is greater than 6 inches (152 mm) above the ground at any point in its arc of travel, one or more contact sensors shall be located on the bottom edge.
   e. One or more contact sensors shall be located at the bottom edge of a vertical barrier (arm).
1. **GENERAL REQUIREMENTS**

1.1 Gates shall be constructed in accordance with the provisions given for the appropriate gate type listed, refer to ASTM F2200 for additional gate types.

1.2 Gates shall be designed, constructed and installed to not fall over more than 45 degrees from the vertical plane, when a gate is detached from the supporting hardware.

1.3 Gates shall have smooth bottom edges, with vertical bottom edged protrusions not exceeding 0.50 inches (12.7 mm) when other than the exceptions listed in ASTM F2200.

1.4 The minimum height for barbed tape shall not be less than 8 feet (2.44 m) above grade and for barbed wire shall not be less than 6 feet (1.83 m) above grade.

1.5 An existing gate latch shall be disabled when a manually operated gate is retrofitted with a powered gate operator.

1.6 A gate latch shall not be installed on an automatically operated gate.

1.7 Protrusions shall not be permitted on any gate, refer to ASTM F2200 for Exceptions.

1.8 Gates shall be designed, constructed and installed such that their movement shall not be initiated by gravity when an automatic operator is disconnected, in accordance with the following.

1.8.1 Vehicular horizontal slide gate. Shall not result in continuous, unimpeded movement in either lineal direction of its travel.

1.8.2 Vehicular horizontal swing gate. Shall not result in continuous, unimpeded movement in either direction along the arc of its path of travel.

1.9 For pedestrian access in the vicinity of an automated vehicular gate, a separate pedestrian gate shall be provided. The pedestrian gate shall be installed in a location such that a pedestrian shall not come in contact with a moving vehicular access gate. A pedestrian gate shall not be incorporated into an automated vehicular gate panel.

2. **SPECIFIC APPLICATIONS**

2.1 Any non-automated gate that is to be automated shall be upgraded to conform to the provisions of this specification.

2.2 This specification shall not apply to gates generally used for pedestrian access and to vehicular gates not to be automated.

2.3 Any existing automated gate, when the operator requires replacement, shall be upgraded to conform to the provisions of this specification in effect at that time.

3. **VEHICULAR HORIZONTAL SLIDE GATES**

3.1 The following provisions shall apply to Class I, Class II and Class III vehicular horizontal slide gates:

3.1.1 All weight bearing exposed rollers 8 feet (2.44 m), or less, above grade shall be guarded or covered.

3.1.2 All openings shall be designed, guarded, or screened from the bottom of the gate to the top of the gate or a minimum of 72 in. (1.83 m) above grade, whichever is less, to prevent a 2 1/4 in. (57 mm) diameter sphere from passing through the openings anywhere in the gate, and in that portion of the adjacent fence that the gate covers in the open position. The gate panel shall include the entire section of the moving gate, including any back frame or counterbalance portion of the gate.

3.1.3 A gap, measured in the horizontal plane parallel to the roadway, between a fixed stationary object nearest the roadway, (such as a gate support post) and the gate frame when the gate is in either the fully open position or the fully closed position, shall not exceed 2 1/4 inches (57 mm), refer to ASTM F2200 for Exception.

3.1.4 Positive stops shall be required to limit travel to the designed fully open and fully closed positions. These stops shall be installed at either the top of the gate, or at the bottom of the gate where such stops shall horizontally or vertically project no more than is required to perform their intended function.

3.1.5 All gates shall be designed with sufficient lateral stability to assure that the gate will enter a receiver guide, refer to ASTM F2200 for panel types.

3.2 The following provisions shall apply to Class IV vehicular horizontal slide gates:

3.2.1 All weight bearing exposed rollers 8 feet (2.44 m), or less, above grade shall be guarded or covered.

3.2.2 Positive stops shall be required to limit travel to the designed fully open and fully closed positions. These stops shall be installed at either the top of the gate, or at the bottom of the gate where such stops shall horizontally or vertically project no more than is required to perform their intended function.

4. **VEHICULAR HORIZONTAL SWING GATES**

4.1 The following provisions shall apply to Class I, Class II and Class III vehicular horizontal swing gates:

4.1.1 Gates shall be designed, constructed and installed so as not to create an entrapment area between the gate and the supporting structure or other fixed object when the gate moves toward the fully open position, subject to the provisions in 4.1.1.1 and 4.1.1.2.

4.1.1.1 The width of an object (such as a wall, pillar or column) covered by a swing gate when in the open position shall not exceed 4 inches (102 mm), measured from the center line of the pivot point of the gate, refer to ASTM F2200 for exception.

4.1.1.2 Except for the zone specified in Section 4.1.1.1, the distance between a fixed object such as a wall, pillar or column, and a swing gate when in the open position shall not be less than 16 inches (406 mm), refer to ASTM F2200 for exception.

4.2 Class IV vehicular horizontal swing gates shall be designed, constructed and installed in accordance with security related parameters specific to the application in question.
INTRODUCTION

CARTON INVENTORY

NOT SHOWN: Documentation Packet, Chain #41 - 30 feet, Eye Bolt Kit
## OPERATOR SPECIFICATIONS

This model is intended for use in vehicular slide gate applications:

<table>
<thead>
<tr>
<th>Specification</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Usage Classification</strong></td>
<td>Class I &amp; II</td>
</tr>
<tr>
<td><strong>Main AC Supply</strong></td>
<td>120 Vac, .5 Amps (6.5 Amps including Accessory Outlets)</td>
</tr>
<tr>
<td><strong>System Operating Voltage</strong></td>
<td>12 Vdc Battery Run / Battery Backup</td>
</tr>
<tr>
<td><strong>Accessory Power</strong></td>
<td>12 Vdc, 500mA max. for ON + SW (switched)</td>
</tr>
<tr>
<td><strong>Solar Power Max</strong></td>
<td>12 Vdc at 30 watts max.</td>
</tr>
<tr>
<td><strong>Maximum Gate Weight</strong></td>
<td>800 lbs (363.6 kg)</td>
</tr>
<tr>
<td><strong>Maximum Gate Travel Distance</strong></td>
<td>25 feet (7.62 m)</td>
</tr>
<tr>
<td><strong>Maximum Gate Travel Speed</strong></td>
<td>10 inches/second</td>
</tr>
<tr>
<td><strong>Maximum Daily Cycle Rate</strong></td>
<td>120 cycles/day</td>
</tr>
<tr>
<td><strong>Maximum Duty Cycle</strong></td>
<td>Continuous</td>
</tr>
<tr>
<td><strong>Operating Temperature</strong></td>
<td>Without Heater: -20°C to 60°C (-4°F to 140°F)</td>
</tr>
<tr>
<td></td>
<td>With Optional Heater: -40°C to 60°C (-40°F to 140°F)</td>
</tr>
<tr>
<td><strong>Expansion Board</strong></td>
<td>Optional</td>
</tr>
<tr>
<td><strong>Inherent Entrapment Protection (Type A)</strong></td>
<td>Dual - RPM and Current Sense</td>
</tr>
<tr>
<td><strong>External Entrapment Protection (Type B1 and/or Type B2)</strong></td>
<td>3 inputs on main board - 3 photoelectric sensors and up to 2 edge sensors</td>
</tr>
</tbody>
</table>

### MOUNTING FOOTPRINT

- 15-3/16"
- 20-3/8"
- 7.49"
- 13.65"
- 63°
SITE PREPARATION

Check the national and local building codes **BEFORE** installation.

**CONDUIT & CONCRETE PAD**

Conduit must be UL approved for low and high voltage. Consider the operator placement **BEFORE** installing the pad or post.

**GATE**

Gate must be constructed and installed according to ASTM F2200 standards (refer to page 4). Gate must fit specifications of operator (refer to specifications).

**SAFETY**

Entrapment protection devices are required to protect against any entrapment or safety conditions encountered in your gate application. Install warning signs on both sides of the gate.

**VEHICLE LOOPS**

The vehicle loops allow the gate to stay open when vehicles are obstructing the gate path. Suggested for vehicles 14 feet (4.27 m) or longer. Vehicle loops are not required but are recommended.

**SAFETY CATCH ROLLERS**

Install catch rollers with safety covers on the side of a post or wall with a minimal distance of half an inch between the rollers and gate.

DO NOT use a gate catch post. Because the coasting distance may vary due to changes in temperature, it is **NOT** recommended to install a stop or catch post in front of the gate’s path. To do so will cause the gate to hit the post in certain instances.
NOTE: One or more non-contact sensors shall be located where the risk of entrapment or obstruction exists at either the opening or closing direction. Care shall be exercised to reduce the risk of nuisance tripping, such as when a vehicle, trips the sensor while the gate is still moving.

Any gap between the gate and a fixed object such as a wall, pillar, column or the operator itself larger than 2 1/4 inches must be filled.

**SINGLE GATE**

**DUAL GATE**
**CAUTION**

- To AVOID damaging gas, power or other underground utility lines, contact underground utility locating companies BEFORE digging more than 18 inches (46 cm) deep.
- ALWAYS wear protective gloves and eye protection when changing the battery or working around the battery compartment.

**TYPES OF INSTALLATIONS**

**STANDARD INSTALLATION**

**REAR INSTALLATION**

- Operator
- Gate Rail Stop

(Inside Property)
STEP 1

DETERMINE LOCATION FOR CONCRETE PAD AND OPERATOR

Check the national and local building codes before installation.

STANDARD INSTALLATION

1. The gate operator should be installed near the front roller of the gate. Lay out the concrete pad.
2. Install the electrical conduit.
3. Pour a concrete pad (reinforced concrete is recommended).

REAR INSTALLATION

1. The gate operator should be installed near the back of the gate in the OPEN position. Lay out the concrete pad.
2. Install the electrical conduit.
3. Pour a concrete pad (reinforced concrete is recommended).
**STEP 2**

**INSTALL THE OPERATOR**

Attach the operator to the concrete pad with appropriate fasteners. The gate operator should be installed near the front roller of the gate or near the back of the gate (in the OPEN position). The space between the gate and the output sprocket must be a minimum of 4 inches.
**STEP 3**

**ATTACH THE CHAIN**

DO NOT run the operator until instructed.

**STANDARD INSTALLATION**

1. Manually open the gate and line up the front bracket so the chain will be level with the idler pulley and parallel to the ground. Weld the front bracket in this position.

2. Manually close the gate and line up the rear bracket so the chain will be level with the idler pulley and parallel to the ground. Weld the rear bracket in this position.

3. Route the chain through the operator.

4. Connect the chain to the brackets using the eye bolt hardware. Chain should not be too tight or have excessive slack.

*NOTE:* The chain should have no more than 1 inch of sag for every 10 feet of chain length.

**REAR INSTALLATION**

*NOTE:* This installation will require two extra idler pulleys. Make sure all exposed pinch points are guarded. Refer to Gate Construction Information on page 4.

1. Move the back pulley to the bottom hole in the operator.

2. Manually close the gate and align the bottom bracket so the chain will be level with the bottom idler pulley and parallel to the ground. Weld the bottom bracket in this position.

3. Align the top bracket so the chain will be level with the top idler pulley and parallel to the ground. Weld the upper bracket in this position.

4. Route the chain through the operator.

5. Connect the chain to the brackets using the eye bolt hardware. Chain should not be too tight or have excessive slack.

*NOTE:* The chain should have no more than 1 inch of sag for every 10 feet of chain length.
To prevent SERIOUS INJURY or DEATH from a moving gate:

- ALL gate operator systems REQUIRE two independent entrapment protection systems for each entrapment zone.
- Entrapment protection devices MUST be installed to protect anyone who may come near a moving gate.
- Locate entrapment protection devices to protect in BOTH the open and close gate cycles.
- Locate entrapment protection devices to protect between moving gate and RIGID objects, such as posts, walls, pillars, or columns.

**STEP 4**

**INSTALL ENTRAPMENT PROTECTION**

This operator contains an inherent (internal) entrapment protection system and REQUIRES the addition of an external monitored entrapment protection system (non-contact photoelectric sensor or contact edge sensor) for EACH entrapment zone prior to gate movement. A monitored device sends a pulsed signal to the operator so the operator is aware of the device. If the operator does not receive the signal from the device it will not run.

An entrapment zone is every location or point of contact where a person can become entrapped between a moving gate and a stationary object. Your application may contain one or many entrapment zones. Property owners are obligated to test entrapment protection devices monthly. Use only LiftMaster approved entrapment protection devices (refer to the accessory page).

**NON-CONTACT SENSORS**

If the photoelectric sensor beam gets blocked while the gate is moving, the gate will stop and reverse. The gate will not be able to travel in that direction until the obstruction is cleared. Monitored photoelectric sensors MUST be used. If a monitored photoelectric sensor is not working or loses power or the beam is blocked, then ALL gate operation in that direction will stop.

**CONTACT SENSORS (EDGE SENSORS)**

If the electrically activated edge sensor comes in contact with an obstruction while the gate is moving, the gate will stop and reverse. The gate will not be able to travel in that direction until the obstruction is cleared.
STEP 4 continued...

INSTALL ENTRAPMENT PROTECTION

There are three options for wiring the entrapment protection devices depending on the specific device and how the device will function. Refer to the specific entrapment protection device manual for more information. These entrapment protection device inputs are for monitored devices, which include pulsed photoelectric sensors, resistive edge sensors, and pulsed edge sensors. Only one monitored entrapment protection device may be wired to each input. Additional entrapment protection devices may be wired to the expansion board (not provided).

CONTROL BOARD

CLOSE EYES/INTERRUPT (2 Terminals)
The CLOSE EYES/INTERRUPT input is for photoelectric sensor entrapment protection for the close direction. When an obstruction is sensed during gate closing the gate will open to the full open position and resets the Timer-to-Close. This input will be disregarded during gate opening.

CLOSE EDGE (2 Terminals)
The CLOSE EDGE input is for edge sensor entrapment protection for the close direction. When an obstruction is sensed during gate closing the gate will reverse to the full open position, disengaging the Timer-to-Close. This input will be disregarded during gate opening.

OPEN EYES/EDGE (2 Terminals)
The OPEN EYES/EDGE input is for photoelectric sensor or edge sensor entrapment protection for the open direction. When an obstruction is sensed during gate opening the gate will reverse for 4 seconds then stop. This input will be disregarded during gate closing.

EXPANSION BOARD (NOT PROVIDED)

EYE ONLY and COM
Open or Close Direction Photoelectric Sensors, the functionality is based on the switch settings (located next to the terminals)
Switch set to CLOSE: gate reverses fully when obstruction is sensed
Switch set to OPEN: gate reverses 4 seconds when obstruction is sensed

EYE/EDGE and COM
Open or Close Direction Photoelectric Sensors or Edge Sensor, the functionality is based on the switch settings (located next to the terminals)
Switch set to CLOSE: gate reverses fully when obstruction is sensed
Switch set to OPEN: gate reverses 4 seconds when obstruction is sensed
STEP 5

EARTH GROUND ROD

Use the proper earth ground rod for your local area. The ground wire must be a single, whole piece of wire. Never splice two wires for the ground wire. If you should cut the ground wire too short, break it, or destroy its integrity, replace it with a single wire length.

1. Install the earth ground rod within 3 feet of the operator.
2. Run wire from the earth ground rod to the operator.

**NOTE:** If the operator is not grounded properly the range of the remote controls will be reduced and the operator will be more susceptible to lightning and surge damage.

STEP 6

POWER WIRING

**WARNING**

To reduce the risk of SEVERE INJURY or DEATH:

- ANY maintenance to the operator or in the area near the operator MUST NOT be performed until disconnecting the electrical power (AC or solar and battery) and locking-out the power via the operator power switch. Upon completion of maintenance the area MUST be cleared and secured, at that time the unit may be returned to service.
- Disconnect power at the fuse box BEFORE proceeding. Operator MUST be properly grounded and connected in accordance with national and local electrical codes. **NOTE:** The operator should be on a separate fused line of adequate capacity.
- ALL electrical connections MUST be made by a qualified individual.
- DO NOT install ANY wiring or attempt to run the operator without consulting the wiring diagram.
- ALL power wiring should be on a dedicated circuit and well protected. The location of the power disconnect should be visible and clearly labeled.
- ALL power and control wiring MUST be run in separate conduit.

This operator can be wired for either 120 Vac or a solar panel (not provided). Follow the directions according to your application. For dual gate applications, power will have to be connected to each operator. Main power supply and control wiring MUST be run in separate conduits.

The battery is charged in the circuit by the integrated transformer. The operator requires one 7AH battery (provided) or one 33AH battery. The 33AH application requires the 33AH wire harness (Model K94-37236).

**SOLAR APPLICATIONS:** For solar applications refer to Solar Panels section in the Appendix. Follow the directions according to your application.
STEP 6 continued...

POWER WIRING

1. Turn off the AC power from the main power source circuit breaker.
2. Run the AC power wires to the operator.
3. Unplug the transformer.
4. Remove the junction box cover.
5. Run the AC power wires through the knockout in the bottom of the electrical box.
6. Connect the green wire to the earth ground rod and AC ground using a wire nut. **NOTE:** The earth ground rod can be grounded to the chassis.
7. Connect the white wire to NEUTRAL using a wire nut.
8. Connect the black wire to HOT using a wire nut.
9. Replace the junction box cover. Ensure the wires are not pinched.
11. Turn ON AC power to the operator.

**NOTE:** Use copper conductors ONLY.

### OPERATOR POWER SOURCE

<table>
<thead>
<tr>
<th>Wire Gauge</th>
<th>Distance (m)</th>
</tr>
</thead>
<tbody>
<tr>
<td>14</td>
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</tr>
<tr>
<td>12</td>
<td>1850</td>
</tr>
<tr>
<td>10</td>
<td>2950</td>
</tr>
</tbody>
</table>

**OR**

### EXTERNAL PLUG-IN TRANSFORMER (24 VAC)

<table>
<thead>
<tr>
<th>Wire Gauge</th>
<th>Distance (m)</th>
</tr>
</thead>
<tbody>
<tr>
<td>18</td>
<td>150</td>
</tr>
<tr>
<td>16</td>
<td>250</td>
</tr>
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<td>14</td>
<td>400</td>
</tr>
<tr>
<td>12</td>
<td>600</td>
</tr>
<tr>
<td>10</td>
<td>1,000</td>
</tr>
</tbody>
</table>
STEP 6 continued...

POWER WIRING

7AH BATTERY

1. Unplug the transformer.
2. Unplug the J15 plug labeled BATT on the control board by squeezing the plug and pulling it from the control board. This disconnects the ac/dc power to the control board.
3. Connect the red wire from the J15 plug to the positive (+) terminal of the battery.
4. Connect the black wire from the J15 plug to the negative (-) terminal of the battery.
5. Plug the J15 plug back into the control board. This will power up the control board. NOTE: You may see a small spark when plugging the J15 plug into the board.
6. Plug in the transformer.

To use a 33AH battery in place of the 7AH battery, follow the instructions below. The 33AH application requires the 33AH wire harness (Model K94-37236).

33AH BATTERY

1. Unplug the transformer.
2. Unplug the J15 plug labeled BATT on the control board by squeezing the plug and pulling it from the control board. This disconnects the ac/dc power to the control board. Discard this J15 plug and harness.
3. Connect one end of the red (+) wire from the new 33AH wire harness kit to the red wire from the new J15 plug as shown. Connect the other end of the red (+) wire to the positive (+) terminal on the battery as shown.
4. Connect one end of the black (-) wire from the new 33AH wire harness kit to the black wire from the new J15 plug as shown. Connect the other end of the black (-) wire to the negative (-) terminal on the battery as shown.
5. Reconnect the new J15 plug to the control board. NOTE: You may see a small spark when plugging the J15 plug into the board.
6. Plug in the transformer.
STEP 7

DUAL GATES ONLY

There are two options for dual gate communication: wired or wireless. Follow the directions according to your application. Do not use wired and wireless communication simultaneously. Wired dual gate applications will have a longer battery standby time than wireless applications.

### WIRELESS DUAL GATES

**TO ACTIVATE THE WIRELESS FEATURE:**

1. Choose an operator to be the network primary operator. All wireless accessories will need to be programmed to the primary operator. **NOTE:** We recommend that all accessories and board configurations are set on the primary operator.

2. Press and release the LEARN button on the primary operator. The green XMITTER LED will light. **NOTE:** The operator will time out of programming mode after 180 seconds.

3. Press and release the LEARN button again on the primary operator. The yellow NETWORK LED will light.

4. Press and release the OPEN test button to assign this operator as network primary.

5. Press and release the LEARN button on the second operator. The green XMITTER LED will light.

6. Press and release the LEARN button again on the second operator. The yellow NETWORK LED will light.

7. Press and release the CLOSE test button to assign this operator as network second.

Both operators will beep and the yellow NETWORK LEDs will turn off indicating programming is successful.

**TO DEACTIVATE THE WIRELESS FEATURE:**

1. Press and release the LEARN button on either operator. The green XMITTER LED will light.

2. Press and release the LEARN button again on the same operator. The yellow NETWORK LED will light.

3. Press and hold the LEARN button for 5 seconds. The yellow NETWORK LED will blink (operator will beep) then turn off indicating successful deactivation.

Repeat the steps for the other operator.
STEP 7 continued...

DUAL GATES ONLY

WIRED DUAL GATES

Before digging, contact local underground utility locating companies. Use PVC conduit to prevent damage to cables.

Disconnect ALL power to the operator and unplug the J15 plug from the control board.

1. Trench across driveway to bury the shielded twisted pair cable.
2. Connect the wires from the shielded twisted pair cable to the Com Link terminals on the primary gate operator control board. **NOTE:** We recommend that all accessories and board configurations are set on the primary operator.
3. Route the shielded twisted pair cable to the secondary gate operator’s control board.
4. Connect the wires from the shielded twisted pair cable to the Com Link terminals on the secondary control board (Com Link A to Com Link A and Com Link B to Com Link B). Ground the shield of the cable to the chassis ground of one operator.

Connect ALL power to the operator and plug the J15 plug into the control board.

BIPART DELAY/SYNCHRONIZED CLOSE

The LOCK/BIPART DELAY switch is used only with dual gate applications and serves two functions:

- **BIPART DELAY**

  **SWING GATE APPLICATIONS:** The BIPART DELAY is used in applications where a mag-lock, solenoid lock, or decorative overlay would require one gate to close before the other. The operator with the LOCK/BIPART DELAY switch ON will delay from the close limit when opening and be the first to close from the open limit.

  **SLIDE GATE APPLICATIONS:** Not applicable, set to OFF.

- **SYNCHRONIZED CLOSE**

  The BIPART DELAY is also used in applications where one gate travels a longer distance than the other. To synchronize the closing of the gates, set the LOCK/BIPART DELAY switch to ON for both operators.
STEP 8

INSTALL THE COVER

1. Slide the cover over the operator.
2. Align the hole in the cover with the threaded hole in the operator’s chassis and secure the cover with the provided 5/16-18 screw.

The basic installation is complete.
**LIMIT AND FORCE ADJUSTMENT**

**WARNING**

To reduce the risk of SEVERE INJURY or DEATH:

- Without a properly installed safety reversal system, persons (particularly small children) could be SERIOUSLY INJURED or KILLED by a moving gate.
- Too much force on gate will interfere with proper operation of safety reversal system.
- NEVER increase force beyond minimum amount required to move gate.

- NEVER use force adjustments to compensate for a binding or sticking gate.
- If one control (force or travel limits) is adjusted, the other control may also need adjustment.
- After ANY adjustments are made, the safety reversal system MUST be tested. Gate MUST reverse on contact with a rigid object.

**INTRODUCTION**

Your operator is designed with electronic controls to make travel limit and force adjustments easy. The adjustments allow you to program where the gate will stop in the open and close position. The electronic controls sense the amount of force required to open and close the gate. The force is adjusted automatically when you program the limits but should be fine tuned using the REVERSAL FORCE dial on the control board (refer to Fine Tune the Force section) to compensate for environmental changes. The limit setup LEDs (located next to the SET OPEN and SET CLOSE buttons) indicate the status of the limits, refer to the table to the right.

The limits can be set using the control board (below) or a remote control (refer to Limit Setup with a Remote Control in the Additional Features section). Setting the limits with a remote control requires a 3-button remote control programmed to OPEN, CLOSE, and STOP.

*NOTE: The Test Buttons on the control board will not work until the limits have been set.*

### INITIAL LIMITS AND FORCE ADJUSTMENT

For dual gate applications the limits will have to be set for each operator. The gate MUST be attached to the operator before setting the limits and force.

For slide gate applications the limits MUST be set at least four feet apart.

1. Press and release the SET OPEN and SET CLOSE buttons simultaneously to enter limit setting mode.
2. Press and hold one of the MOVE GATE buttons to move the gate to the open or close limit.
3. Press and release the SET CLOSE or SET OPEN button depending on which limit is being set.
4. Press and hold one of the MOVE GATE button to move the gate to the other limit.
5. Press and release the SET CLOSE or SET OPEN button depending on which limit is being set.
6. Cycle the gate open and close. This automatically sets the force.

When limits are set properly the operator will automatically exit limit setting mode.
LIMIT AND FORCE ADJUSTMENT continued...

FINE TUNE THE FORCE

The FORCE DIAL on the control board is used for fine tuning the force in cases where wind or environmental changes may affect the gate travel.

Based on the length and weight of the gate it may be necessary to make additional force adjustments. The force setting should be high enough that the gate will not reverse by itself nor cause nuisance interruptions, but low enough to prevent serious injury to a person. The force setting is the same for both the open and close gate directions.

1. Open and close the gate with the TEST BUTTONS.
2. If the gate stops or reverses before reaching the fully open or closed position, increase the force by turning the force control slightly clockwise.
3. Perform the “Obstruction Test” after every force setting adjustment (see below).

ADJUST THE LIMITS

After both limits are set and the operator is ready to run, one limit can be adjusted independently from the other by following steps 1-3 of the Initial Limit and Force Adjustment section, on page 21.

OBSTRUCTION TEST

The operator is equipped with an automatic obstruction sensing feature. If the gate encounters an obstruction during motion, the operator will automatically reverse direction of the gate for a short time and then stop the gate. After any adjustments are made, test the operator:

1. Open and close the gate with the test buttons, ensuring that the gate is stopping at the proper open and close limit positions.
2. Place a solid object between the open gate and a rigid structure. Ensure that the gate, the solid object, and the rigid structure can withstand the forces generated during this obstruction test.
3. Run the gate in the close direction. The gate should stop and reverse upon contact with the solid object. If the gate does not reverse off the solid object, reduce the force setting by turning the force control slightly counter-clockwise. The gate should have enough force to reach both the open and close limits, but MUST reverse after contact with a solid object.
4. Repeat the test for the open direction.
REMOTE CONTROLS (NOT PROVIDED)

A total of 50 Security+ 2.0® remote controls and 2 keyless entries (1 PIN for each keyless entry) can be programmed to the operator. When programming a third keyless entry to the operator, the first keyless entry will be erased to allow the third keyless entry to be programmed. When the operator’s memory is full it will exit the programming mode and the remote control will not be programmed. The memory will need to be erased before programming any additional remote controls. **NOTE:** If installing an 86LM to extend the range of the remote controls DO NOT straighten the antenna.

**NOTE:** If using an external receiver use shielded wire for the connections and mount the receiver away from the operator to avoid interference with the operator.

There are 3 different options for programming the remote control depending on how you would like the remote control to function. Choose a programming option:

<table>
<thead>
<tr>
<th>OPTION</th>
<th>DESCRIPTION</th>
<th>PROGRAMMING STEPS</th>
</tr>
</thead>
</table>
| Single button as OPEN only | Program a single button on the remote control for open only. The Timer-to-Close can be set to close the gate. | 1. Press and release the LEARN button (operator will beep and green XMITTER LED will light). **NOTE:** The operator will time out of programming mode after 30 seconds.  
2. Press the OPEN button.  
3. Press the remote control button that you would like to program. |
| Single button (SBC) as OPEN, CLOSE, and STOP | Program one remote control button as an open, close, and stop. | 1. Press and release the LEARN button (operator will beep and green XMITTER LED will light). **NOTE:** The operator will time out of programming mode after 30 seconds.  
2. Press the remote control button that you would like to program. |
| Three separate buttons as OPEN, CLOSE, and STOP | Program each remote control button as an open, close, and stop. | 1. Press and release the LEARN button (operator will beep and green XMITTER LED will light). **NOTE:** The operator will time out of programming mode after 30 seconds.  
2. Press the OPEN, CLOSE, or STOP button, depending on the desired function.  
3. Press the remote control button that you would like to program. |

The operator will automatically exit learn mode (operator will beep and green XMITTER LED will go out) if programming is successful. To program additional Security+ 2.0® remote controls or remote control buttons, repeat the programming steps above.

**NOTICE:** This device complies with part 15 of the FCC rules and Industry Canada (IC) licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user’s authority to operate the equipment.

This Class B digital apparatus complies with Canadian ICES-003.

This device has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
- Relocate or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.
PROGRAMMING

LIFTMASTER INTERNET GATEWAY (NOT PROVIDED)

To program the operator to the LiftMaster Internet Gateway:

USING THE LEARN BUTTON ON THE OPERATOR’S CONTROL BOARD

1. Connect the ethernet cable to the LiftMaster Internet Gateway and the router.
2. Connect power to the LiftMaster Internet Gateway.
4. Register the LiftMaster Internet Gateway.
5. Use an internet enabled computer or smartphone to add devices. The LiftMaster Internet Gateway will stay in learn mode for three minutes.
6. Press the Learn button twice on the primary operator (the operator will beep as it enters learn mode). The LiftMaster Internet Gateway will pair to the operator if it is within range and the operator will beep if programming is successful.

TO REMOVE AND ERASE MONITORED ENTRAPMENT PROTECTION DEVICES

1. Remove the entrapment protection device wires from the terminal block.
2. Press and release the SET OPEN and SET CLOSE buttons simultaneously (5 seconds) until both the SET OPEN and SET CLOSE LEDs blink rapidly and the operator beeps.
3. Press and release both SET OPEN and SET CLOSE buttons again to turn off the SET OPEN and SET CLOSE LEDs (exiting learn limit mode).

8. Within 30 seconds, when the gate is at the open limit press and release the reset button 3 times (on primary gate) to put primary operator into High Band Learn Mode (the operator will beep as it enters learn mode). The LiftMaster Internet Gateway will pair to the operator if it is within range and the operator will beep if programming is successful.

The status as shown by the LiftMaster Internet Gateway app will be either “open” or “closed”. The gate operator can then be controlled through the LiftMaster Internet Gateway app.

ERASE ALL CODES

1. Press and release the LEARN button (operator will beep and green XMITTER LED will light).
2. Press and hold the LEARN button again until the green XMITTER LED flashes and then release the button (approximately 6 seconds). All remote control codes are now erased.

5. Press and release both SET OPEN and SET CLOSE buttons again to turn off the SET OPEN and SET CLOSE LEDs (exiting learn limit mode).

ERASE LIMITS

1. To erase the limits, press and hold the SET OPEN and SET CLOSE buttons simultaneously (5 seconds) until both the SET OPEN and SET CLOSE LEDs blink rapidly and the operator beeps.
2. Release the buttons and the SET OPEN and SET CLOSE LEDs will blink slowly indicating the limits will need to be set.

USING THE RESET BUTTON ON THE OPERATOR

1. Connect the ethernet cable to the LiftMaster Internet Gateway and the router.
2. Connect power to the LiftMaster Internet Gateway.
4. Register the LiftMaster Internet Gateway.
5. Use an internet enabled computer or smartphone to add devices. The LiftMaster Internet Gateway will stay in learn mode for three minutes.
6. Ensure gate is closed.
7. Give the operator an OPEN command.
8. Within 30 seconds, when the gate is at the open limit press and release the reset button 3 times (on primary gate) to put primary operator into High Band Learn Mode (the operator will beep as it enters learn mode). The LiftMaster Internet Gateway will pair to the operator if it is within range and the operator will beep if programming is successful.

TO REMOVE AND ERASE MONITORED ENTRAPMENT PROTECTION DEVICES

1. Remove the entrapment protection device wires from the terminal block.
2. Press and release the SET OPEN and SET CLOSE buttons simultaneously. The SET OPEN and SET CLOSE LEDs will turn on (entering learn limit mode).
3. Press and release both SET OPEN and SET CLOSE buttons again to turn off the SET OPEN and SET CLOSE LEDs (exiting learn limit mode).

8. Within 30 seconds, when the gate is at the open limit press and release the reset button 3 times (on primary gate) to put primary operator into High Band Learn Mode (the operator will beep as it enters learn mode). The LiftMaster Internet Gateway will pair to the operator if it is within range and the operator will beep if programming is successful.
CONTROL BOARD OVERVIEW

1. **SET OPEN Button**: The SET OPEN button sets the OPEN limit. See Adjust Limits section.
2. **SET CLOSE Button**: The SET CLOSE button sets the CLOSE limit. See Adjust Limits section.
3. **MOVE GATE Buttons**: The MOVE GATE buttons will either open or close the gate when the operator is in Limit setting mode. See Adjust Limits section.
4. **BATT FAIL**:
   - When AC power is OFF and battery voltage is critically low the gate will latch at a limit until AC power is restored or batteries voltage increases.
   - Option select switch set to OPEN forces gate to automatically open and then latch at the OPEN limit until AC power is restored or battery voltage increases.
   - Option select switch set to CLOSE forces gate to latch at CLOSE limit if at CLOSE limit or on next CLOSE command until AC power restored or battery voltage increases.
   - Constant pressure on a hard command input overrides to open or close the gate.
   - Critically low battery is less than 11.5 V
5. **BIPART DELAY Switch**: The LOCK/BIPART DELAY switch is used only for dual gates. See Bipart Delay section.
6. **LEARN Button**: The LEARN button is for programming remote controls and the network.
7. **TIMER-TO-CLOSE dial**: The TIMER-TO-CLOSE (TTC) dial can be set to automatically close the gate after a specified time period. The TTC is factory set to OFF. If the TTC is set to the OFF position, then the gate will remain open until the operator receives another command from a control. Rotate the TIMER-TO-CLOSE dial to the desired setting. The range is 0 to 180 seconds, 0 seconds is OFF.
   - **NOTE**: Any radio command, single button control, or CLOSE command on the control board prior to the TTC expiring will close the gate. The TTC is reset by any signals from the open controls, loops, close edges, and close photoelectric sensors (IR’s).
8. **REVERSAL FORCE dial**: The REVERSAL FORCE dial adjusts the force. See Force Adjustment section.
9. **TEST BUTTONS**: The TEST BUTTONS will operate the gate (OPEN, STOP and CLOSE).
10. **STATUS LEDs**: The STATUS LEDs indicate the status of the operator. See Status LED Chart in the Troubleshooting section.
11. **DIAGNOSTICS Display**: The diagnostics code display will show the operator type, firmware version, and codes. The operator type will display as “SL” followed by a “12” which indicates the operator type as RSL12U. The firmware version will show after the operator type, example “1.2”.
12. **BACKDRIVE Switch**: Set to MANUAL will allow the gate to be manually pushed open or closed if there is a loss of AC and battery power. Set to SECURE makes the gate difficult to push open or closed if there is a loss of AC and battery power.
OPERATION

RESET SWITCH

The reset switch is located on the front of the operator and serves several functions.

Toggling the reset switch will stop a moving gate during a normal open/close cycle, like a stop button. The operator does not need to be reset after doing this. The reset switch will disable the gate in the present position and will energize the solenoid lock for two minutes and disable the maglock for two minutes.

MANUAL DISCONNECT

Press the reset switch to RESET/DISCONNECT to allow the gate to be opened and closed manually. To resume normal operation press the reset switch to NORMAL OPERATION.

OPERATOR ALARM

If a contact sensor detects an obstruction twice consecutively the alarm will sound (up to 5 minutes) and the operator will need to be reset. If a command is given after the initial 5 minutes the operator will beep. The operator alarm will beep 3 times with a command if the battery is low.

When the inherent force of the operator (RPM/current sensor) detects the following (twice consecutively) the alarm will sound (up to 5 minutes) and the operator will need to be reset:

A. The gate is hitting a wall or vehicle.
B. The gate does not meet specifications.
C. Debris is on the gate’s track such as mud, rocks, dirt, etc.
D. The gate has one or more broken axles or wheels.
E. The gate wheel is off the gate rail.

Remove any obstructions. Toggle the reset switch to shut off the alarm and reset the operator. After the operator is reset, normal functions will resume.

REMOTE CONTROL

SINGLE BUTTON CONTROL (SBC) FUNCTIONALITY

Once the remote control has been programmed the operator will operate as follows:

When gate is in the closed position, activation of the remote control button will open the gate. During the open cycle another activation of the remote control will stop the gate and the next activation of the remote control will close the gate.

When the gate is in the open position, activation of the remote control button will close the gate. If the remote control is activated while the gate is closing, the gate will stop and the next activation will open the gate.
EXTERNAL CONTROL DEVICES

EXIT (2 Terminals)
This input is a soft open command (maintained switch does not override external safeties and does not reset alarm condition). Used for exit probe, telephone entry, external exit loop detector, or any device that would command the gate to open.

- Opens a closing gate and holds open an open gate, if maintained, pauses Timer-to-Close at OPEN limit.

SHADOW (2 Terminals)
This input is used for external shadow loop detector when loop is positioned under the swing of the gate.

- Holds open gate at open limit
- Only active when the gate is at the OPEN limit, disregarded at all other times
- Pauses Timer-to-Close at OPEN limit

INTERRUPT (2 Terminals)
This input is used for photoelectric sensors and external interrupt loop detector when loop is on the outside of the gate.

- Holds open gate at open limit
- Stops and reverses a closing gate to open limit
- Pauses Timer-to-Close at OPEN limit, activates quick close and anti-tailgate features when enabled on the expansion board
ACCESSORY WIRING

LOCKS

MAGLOCK (2 Terminals, N.C. and COM)
Relay contact output, Normally - closed (N.C.) output for maglocks.
Relay activates prior to motor activation and during motor run. Relay is off when motor is off.

Solenoid (2 Terminals, N.O. and COM)
Normally - open (N.O.) output for solenoid locks
Relay activates prior to motor activation and during motor run. Relay is off when motor is off.

NOTE: To conserve power for solar applications, the lock relay will only activate for four seconds near the close limit.

MISCELLANEOUS WIRING

THREE BUTTON CONTROL STATION (4 Terminals)
- OPEN and COM: Opens a closed gate.
  Hard open (maintained switch overrides external safeties and resets alarm condition). If maintained, pauses Timer-to-Close at OPEN limit. Opens a closing gate and holds open an open gate (within line-of-sight).
- CLOSE and COM: Closes an open gate.
  Hard close (maintained switch overrides external safeties and resets alarm condition within line-of-sight)
- STOP and COM: Stops a moving gate.
  Hard stop (maintained switch overrides Open and Close commands and resets alarm condition). If maintained, pauses Timer-to-Close at OPEN limit. Overrides Open and Close commands (within line-of-sight).

FIRE DEPARTMENT OPEN INPUT (2 Terminals)
Acts as hard open.
Maintained input overrides (ignores) external safeties (photoelectric sensor and edge), pauses Timer-to-Close momentary input logic as single button control and safeties remain active, re-enables Timer-to-Close.

ACCESSORY POWER 12 VDC, MAX 500 mA (4 Terminals)
- SWITCHED: Switched ON with gate motion (stays on 5 seconds after motion).
- UNSWITCHED: 12 Vdc voltage out to power accessories, always ON.
MAINTENANCE

IMPORTANT SAFETY INFORMATION

⚠️ WARNING

To reduce the risk of SEVERE INJURY or DEATH:

- READ AND FOLLOW ALL INSTRUCTIONS.
- ANY maintenance to the operator or in the area near the operator MUST NOT be performed until disconnecting the electrical power (AC or solar and battery) and locking-out the power via the operator power switch. Upon completion of maintenance the area MUST be cleared and secured, at that time the unit may be returned to service.
- Disconnect power at the fuse box BEFORE proceeding. Operator MUST be properly grounded and connected in accordance with national and local electrical codes. **NOTE:** The operator should be on a separate fused line of adequate capacity.
- NEVER let children operate or play with gate controls. Keep the remote control away from children.
- ALWAYS keep people and objects away from the gate. NO ONE SHOULD CROSS THE PATH OF THE MOVING GATE.
- The entrance is for vehicles ONLY. Pedestrians MUST use separate entrance.
- Test the gate operator monthly. The gate MUST reverse on contact with a rigid object or reverse when an object activates the non-contact sensors. After adjusting the force or the limit of travel, retest the gate operator. Failure to adjust and retest the gate operator properly can increase the risk of INJURY or DEATH.
- Use the manual disconnect release ONLY when the gate is NOT moving.
- KEEP GATES PROPERLY MAINTAINED. Read the owner’s manual. Have a qualified service person make repairs to gate hardware.
- ALL maintenance MUST be performed by a LiftMaster professional.
- Activate gate ONLY when it can be seen clearly, is properly adjusted and there are no obstructions to gate travel.
- To reduce the risk of FIRE or INJURY to persons use ONLY LiftMaster part 29-NP712 for replacement batteries.
- SAVE THESE INSTRUCTIONS.

⚠️ CAUTION

- ALWAYS wear protective gloves and eye protection when changing the battery or working around the battery compartment.

MAINTENANCE CHART

Disconnect all power (AC, solar, battery) to the operator before servicing. The operator’s AC Power switch ONLY turns off AC power to the control board and DOES NOT turn off battery power. ALWAYS disconnect the batteries to service the operator.

<table>
<thead>
<tr>
<th>DESCRIPTION</th>
<th>TASK</th>
<th>CHECK AT LEAST ONCE EVERY</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>MONTH</td>
</tr>
<tr>
<td>Entrance Protection Devices</td>
<td>Check and test for proper operation</td>
<td>X</td>
</tr>
<tr>
<td>Warning Signs</td>
<td>Make sure they are present</td>
<td>X</td>
</tr>
<tr>
<td>Manual Disconnect</td>
<td>Check and test for proper operation</td>
<td>X</td>
</tr>
<tr>
<td>Drive Chain and Sprockets</td>
<td>Check for excessive slack and lubricate</td>
<td>X</td>
</tr>
<tr>
<td>Belt and Pulley</td>
<td>Check for excessive slack, wear or damage</td>
<td>X</td>
</tr>
<tr>
<td>Gate</td>
<td>Inspect for wear or damage</td>
<td>X</td>
</tr>
<tr>
<td>Accessories</td>
<td>Check all for proper operation</td>
<td>X</td>
</tr>
<tr>
<td>Electrical</td>
<td>Inspect all wire connections</td>
<td>X</td>
</tr>
<tr>
<td>Chassis Mounting Bolts</td>
<td>Check for tightness</td>
<td>X</td>
</tr>
<tr>
<td>Operator</td>
<td>Inspect for wear or damage</td>
<td>X</td>
</tr>
<tr>
<td>Batteries</td>
<td>Replace</td>
<td>X</td>
</tr>
</tbody>
</table>

**NOTES:**

- Severe or high cycle usage will require more frequent maintenance checks.
- Limits may have to be reset after any major drive chain adjustments.
- If lubricating chain, use only lithium spray. Never use grease or silicone spray.
- It is suggested that while at the site voltage readings be taken at the operator. Using a digital voltmeter, verify that the incoming voltage to the operator is within ten percent of the operator’s rating.

**BATTERIES**

Batteries will degrade over time depending on temperature and usage. The operator alarm will beep 3 times with a command if the battery is low. Batteries do not perform well in extremely cold temperatures. For best performance, the batteries should be replaced every 3 years. Use only LiftMaster part 29-NP712 for replacement batteries. The operator comes with one 7AH battery. One 33AH Battery (A12330SGLPK), with 33AH Battery Harness (K94-37236) may be used in place of the 7AH battery.

The batteries contain lead and need to be disposed of properly.

**DRIVE CHAIN**

Over time, the drive chain on the operator will stretch and need to be tightened. To tighten the drive chain adjust either of the two chain eye bolts. **NOTE:** The chain should have no more than 1 inch of sag for every 10 feet of chain length.
TROUBLESHOOTING

WARNING

To protect against fire and electrocution:
- DISCONNECT power (AC or solar and battery) BEFORE installing or servicing operator.

For continued protection against fire:
- Replace ONLY with fuse of same type and rating.

DIAGNOSTIC CODES

NOTE: When cycling or disconnecting power (ac/dc) to the control board, it is recommended that you unplug the J15 plug.

TO VIEW THE CODES
The codes will show on the diagnostic display.

The operator will show the code sequence number followed by the code number:

CODE SEQUENCE NUMBER
The first number shown is the most recent code (example: '01'). The display will show the sequence of codes that occurred starting with '01' and going up to code '20'.

CODE NUMBER
The second number shown after the code sequence number is the code itself (31-99, example '31'). Refer to the chart on the following page for an explanation of each code.

TO SCROLL THROUGH THE SAVED CODES
Press the OPEN button to cycle to the most recent code ('01').

Press the CLOSE button to cycle to the oldest code (up to '20').

The operator will only keep track of up to 20 codes, then will start saving over the oldest codes as new codes occur.

TO EXIT
Press and release the STOP button to exit. The display will also time out after two minutes of inactivity.

TO RESET THE CODE HISTORY
1. Press and hold the STOP button for six seconds. The display will show 'Er' then 'CL' alternately for six seconds.
2. Release the STOP button. The code history has now been reset and the display will show "- -" until a new code occurs.
3. Press and release the STOP button to exit.
### TROUBLESHOOTING

### DIAGNOSTIC CODES continued...

Some codes are saved in the code history and some are not. If a code is not saved it will briefly appear on the display as it occurs, then disappear.

<table>
<thead>
<tr>
<th>Code</th>
<th>Meaning</th>
<th>Solution</th>
<th>Saved</th>
</tr>
</thead>
<tbody>
<tr>
<td>31</td>
<td>Main control board has experienced an internal failure.</td>
<td>Disconnect all power, wait 15 seconds, then reconnect power (reboot). If issue continues, replace main control board.</td>
<td>NO</td>
</tr>
<tr>
<td>32</td>
<td>Linear Drive Disengaged (Arm 1)</td>
<td>Disengage then re-engage arm. Check wiring and connections.</td>
<td>YES</td>
</tr>
<tr>
<td>33</td>
<td>Linear Drive Disengaged (Arm 2)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>34</td>
<td>Absolute Position Encoder Error, not getting position information from encoder</td>
<td>Check APE assembly and wiring connections. Replace the APE assembly if necessary.</td>
<td>YES</td>
</tr>
<tr>
<td>35</td>
<td>Max-Run-Time Exceeded Error</td>
<td>Check for an obstruction, then reprogram the limits.</td>
<td>YES</td>
</tr>
<tr>
<td>36</td>
<td>Product ID Error</td>
<td>Was the control board just replaced? If so, erase limits, enter limit setup mode and set limits. If not, disconnect all power, wait 15 seconds, then reconnect power before changing product ID harness.</td>
<td>YES</td>
</tr>
<tr>
<td>37</td>
<td>Product ID Failure</td>
<td>Unplug product ID harness then plug back in. Disconnect all power, wait 15 seconds, then reconnect power before replacing product ID harness.</td>
<td>YES</td>
</tr>
<tr>
<td>38</td>
<td>Hard Stop Limit (Arm 1)</td>
<td>Limit may be set too tightly against a non-resilient hard stop (re-adjust limit). Operator may be at end of travel (re-adjust mounting).</td>
<td>NO</td>
</tr>
<tr>
<td>39</td>
<td>Hard Stop Limit (Arm 2)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>40</td>
<td>Battery overvoltage</td>
<td>Too much voltage on the battery. Check harness. Make sure there is NOT a 24V battery on a 12V system.</td>
<td>YES</td>
</tr>
<tr>
<td>41</td>
<td>Battery overcurrent</td>
<td>Possible short of the battery charge harness. Check harness. Make sure you do NOT have a 12V battery on a 24V system.</td>
<td>YES</td>
</tr>
<tr>
<td>42</td>
<td>No battery at boot up</td>
<td>Check battery connections and installation. Replace batteries if depleted to less than 20V on a 24V system or less than 10V on a 12V system. Make sure there is NOT a single 12V battery on a 24V system.</td>
<td>YES</td>
</tr>
<tr>
<td>43</td>
<td>Exit Loop Error</td>
<td>Failure or missing loop (SHORT or OPEN - LiftMaster Plug-in Loop Detector only) Check loop wiring throughout connection. May be a short in the loop, or an open connection in the loop.</td>
<td>YES</td>
</tr>
<tr>
<td>44</td>
<td>Shadow Loop Error</td>
<td></td>
<td></td>
</tr>
<tr>
<td>45</td>
<td>Interrupt Loop Error</td>
<td></td>
<td></td>
</tr>
<tr>
<td>46</td>
<td>Wireless edge battery low</td>
<td>Replace batteries in wireless edge.</td>
<td>YES</td>
</tr>
<tr>
<td>50</td>
<td>Run-Distance Error</td>
<td>Gate unbalance detected. Make sure the gate is installed on a level surface and not on an excessive grade.</td>
<td>YES</td>
</tr>
<tr>
<td>51</td>
<td>Pass-point not detected (Arm 1)</td>
<td>Check yellow pass-point wiring. If limits are not accurate, reprogram.</td>
<td>NO</td>
</tr>
<tr>
<td>52</td>
<td>Pass-point not detected (Arm 2)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>53</td>
<td>Brownout occurred</td>
<td>AC/DC board supply dipped below allowable level. Review power supply and wiring. If rebooting, ensure enough time for discharge of power to force a fresh boot.</td>
<td>YES</td>
</tr>
<tr>
<td>54</td>
<td>Wireless Second Operator Communication Error</td>
<td>Check the second operator for power. If OFF, restore power and try to run the system. If powered, deactivate the wireless feature and then reprogram the second operator.</td>
<td>YES</td>
</tr>
</tbody>
</table>
Some codes are saved in the code history and some are not. If a code is not saved it will briefly appear on the display as it occurs, then disappear.

<table>
<thead>
<tr>
<th>Code</th>
<th>Meaning</th>
<th>Solution</th>
<th>Saved</th>
</tr>
</thead>
<tbody>
<tr>
<td>60</td>
<td>Minimum number of monitored entrapment protection devices (one) not installed.</td>
<td>Review monitored entrapment protection device connections.</td>
<td>NO</td>
</tr>
<tr>
<td>61</td>
<td>CLOSE EYE/INTERRUPT held more than 3 minutes</td>
<td>Check wired input on main control board; check for alignment or obstruction.</td>
<td>YES</td>
</tr>
<tr>
<td>62</td>
<td>CLOSE EDGE held more than 3 minutes</td>
<td></td>
<td></td>
</tr>
<tr>
<td>63</td>
<td>OPEN EYE/EDGE held more than 3 minutes</td>
<td></td>
<td></td>
</tr>
<tr>
<td>64</td>
<td>CLOSE EYE/INTERRUPT held more than 3 minutes</td>
<td></td>
<td></td>
</tr>
<tr>
<td>65</td>
<td>CLOSE EYE/EDGE held more than 3 minutes</td>
<td></td>
<td></td>
</tr>
<tr>
<td>66</td>
<td>OPEN EYE/EDGE held more than 3 minutes</td>
<td></td>
<td></td>
</tr>
<tr>
<td>67</td>
<td>Wireless edge triggered more than 3 minutes</td>
<td>Check wired input for wiring issue or obstruction.</td>
<td>YES</td>
</tr>
<tr>
<td>68</td>
<td>Wireless edge loss of monitoring</td>
<td>Check wireless edge inputs.</td>
<td>YES</td>
</tr>
<tr>
<td>69</td>
<td>Wireless edge triggered</td>
<td>IF an obstruction occurred, no action required. If an obstruction did NOT occur, check inputs and wiring.</td>
<td>NO</td>
</tr>
<tr>
<td>70</td>
<td>CLOSE EYE/INTERRUPT triggered, causing reversal, preventing close, or resetting TTC</td>
<td>IF an obstruction occurred, no action required. If an obstruction did NOT occur, check alignment, inputs, and wiring on main control board.</td>
<td>NO</td>
</tr>
<tr>
<td>71</td>
<td>CLOSE EDGE triggered, causing reversal, preventing close, or canceling TTC</td>
<td></td>
<td></td>
</tr>
<tr>
<td>72</td>
<td>OPEN EYE/EDGE triggered, causing reversal or preventing opening</td>
<td></td>
<td></td>
</tr>
<tr>
<td>73</td>
<td>CLOSE EYE/INTERRUPT triggered, causing reversal, preventing close, or resetting TTC</td>
<td>IF an obstruction occurred, no action required. If an obstruction did NOT occur, check alignment, inputs, and wiring on expansion board.</td>
<td>NO</td>
</tr>
<tr>
<td>74</td>
<td>CLOSE EYE/EDGE triggered, causing reversal and preventing close or canceling TTC</td>
<td></td>
<td></td>
</tr>
<tr>
<td>75</td>
<td>OPEN EYE/EDGE triggered, causing reversal or preventing opening</td>
<td></td>
<td></td>
</tr>
<tr>
<td>80</td>
<td>Close input (EYE/EDGE) communication fault from other operator</td>
<td>Check inputs and communication method between operators, either wired bus or radio. Ensure operator is powered. May have to erase the wireless communication and reprogram the two operators.</td>
<td>YES</td>
</tr>
<tr>
<td>81</td>
<td>Open input (EYE/EDGE) communication fault from other operator</td>
<td></td>
<td></td>
</tr>
<tr>
<td>82</td>
<td>Close input (EYE/EDGE) communication fault (expansion board)</td>
<td>Check the connections between the main board and the expansion board.</td>
<td>YES</td>
</tr>
<tr>
<td>83</td>
<td>Open input (EYE/EDGE) communication fault (expansion board)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>91</td>
<td>Force Reversal (Operator 1)</td>
<td>Check for obstruction. If no obstruction, check that the mechanical assembly is engaged and free to move. See section on Limit and Force Adjustment, and Obstruction Test.</td>
<td>YES</td>
</tr>
<tr>
<td>92</td>
<td>Force Reversal (Operator 2)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>93</td>
<td>RPM / STALL Reversal (Operator 1)</td>
<td>Check for obstruction. If no obstruction, check the operator wiring and that the mechanical assembly is engaged and free to move. Replace APE assembly.</td>
<td>YES</td>
</tr>
<tr>
<td>94</td>
<td>RPM / STALL Reversal (Operator 2)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>99</td>
<td>Normal Operation</td>
<td>No action required</td>
<td>YES</td>
</tr>
</tbody>
</table>
## TROUBLESHOOTING

### CONTROL BOARD LEDS

<table>
<thead>
<tr>
<th>STATUS LEDS</th>
<th>INPUT LEDS</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>INPUT POWER</strong></td>
<td></td>
</tr>
<tr>
<td>OFF</td>
<td>OFF state</td>
</tr>
<tr>
<td>ON</td>
<td>AC charger or Solar power available</td>
</tr>
<tr>
<td><strong>BATT CHARGING</strong></td>
<td></td>
</tr>
<tr>
<td>OFF</td>
<td>Not charging</td>
</tr>
<tr>
<td>ON</td>
<td>Three stage battery charging</td>
</tr>
<tr>
<td><strong>TIMER</strong></td>
<td></td>
</tr>
<tr>
<td>OFF</td>
<td>The timer is disabled</td>
</tr>
<tr>
<td>ON</td>
<td>The timer is enabled</td>
</tr>
<tr>
<td>MEDIUM BLINK (1 blink per second)</td>
<td>The timer is running</td>
</tr>
<tr>
<td>FAST BLINK (2 blinks per second)</td>
<td>The timer is paused</td>
</tr>
<tr>
<td>FASTEST BLINK (8 blinks per second)</td>
<td>The timer is canceled</td>
</tr>
<tr>
<td><strong>GATE MOVING</strong></td>
<td></td>
</tr>
<tr>
<td>OFF</td>
<td>The gate is stopped</td>
</tr>
<tr>
<td>ON</td>
<td>The gate is opening or closing</td>
</tr>
<tr>
<td>MEDIUM BLINK (1 blink per second)</td>
<td>Operator is in E1 (single entrapment)</td>
</tr>
<tr>
<td>FASTEST BLINK (8 blinks per second)</td>
<td>The operator is in E2 (double entrapment)</td>
</tr>
<tr>
<td><strong>BATT LOW</strong></td>
<td></td>
</tr>
<tr>
<td>OFF</td>
<td>No battery error</td>
</tr>
<tr>
<td>ON</td>
<td>Battery low</td>
</tr>
<tr>
<td>BLINK (1 blink per second)</td>
<td>Battery critically low</td>
</tr>
<tr>
<td><strong>ACC PWR OVL</strong></td>
<td></td>
</tr>
<tr>
<td>OFF</td>
<td>OFF state</td>
</tr>
<tr>
<td>ON</td>
<td>Accessory overload protector opened</td>
</tr>
</tbody>
</table>

### INPUT LEDS

<table>
<thead>
<tr>
<th>INPUT LEDS</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>SBC INPUT</strong></td>
</tr>
<tr>
<td>OFF</td>
</tr>
<tr>
<td>ON</td>
</tr>
<tr>
<td>BLINK</td>
</tr>
<tr>
<td><strong>FIRE DEPT INPUT</strong></td>
</tr>
<tr>
<td>OFF</td>
</tr>
<tr>
<td>ON</td>
</tr>
<tr>
<td>BLINK</td>
</tr>
<tr>
<td><strong>EXIT</strong></td>
</tr>
<tr>
<td>OFF</td>
</tr>
<tr>
<td>ON</td>
</tr>
<tr>
<td>BLINK</td>
</tr>
<tr>
<td><strong>SHADOW</strong></td>
</tr>
<tr>
<td>OFF</td>
</tr>
<tr>
<td>ON</td>
</tr>
<tr>
<td>BLINK</td>
</tr>
<tr>
<td><strong>CLOSE EYES/ INTERRUPT</strong></td>
</tr>
<tr>
<td>OFF</td>
</tr>
<tr>
<td>ON</td>
</tr>
<tr>
<td>BLINK</td>
</tr>
<tr>
<td><strong>CLOSE EDGE</strong></td>
</tr>
<tr>
<td>OFF</td>
</tr>
<tr>
<td>ON</td>
</tr>
<tr>
<td>BLINK</td>
</tr>
<tr>
<td><strong>OPEN EYES/ EDGE</strong></td>
</tr>
<tr>
<td>OFF</td>
</tr>
<tr>
<td>ON</td>
</tr>
<tr>
<td>BLINK</td>
</tr>
<tr>
<td><strong>LOCK</strong></td>
</tr>
<tr>
<td>OFF</td>
</tr>
<tr>
<td>ON</td>
</tr>
</tbody>
</table>
## TROUBLESHOOTING CHART

<table>
<thead>
<tr>
<th>SYMPTOM</th>
<th>POSSIBLE CAUSES</th>
<th>SOLUTIONS</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Operator does not run and error code display not on.</strong></td>
<td>a) No power to control board, Open fuse, If on battery power only, Low or dead batteries, Defective control board</td>
<td>a) Check AC and battery power, b) Check fuses, c) Charge batteries by AC or solar power or replace batteries, d) Replace defective control board</td>
</tr>
<tr>
<td><strong>Control board powers up, but motor does not run.</strong></td>
<td>a) Reset switch is stuck, b) Stop button active or jumper not in place for stop circuit, c) If on battery power only, Low or dead batteries, d) Open or Close input active, e) Entrapment Protection Device active, f) Vehicle loop detector or probe active, g) Defective control board</td>
<td>a) Check reset switch, b) Check Stop button is not “stuck on”, or verify that the stop button is a normally closed circuit, or put a jumper on the stop circuit, c) Charges batteries by AC or solar power or replace batteries, d) Check all Open and Close inputs for a “stuck on” input, e) Check all Entrapment Protection Device inputs for a “stuck on” sensor, f) Check all vehicle detector inputs for a “stuck on” detector, g) Replace defective control board</td>
</tr>
<tr>
<td><strong>Gate moves, but cannot set correct limits.</strong></td>
<td>a) Gate does not move to a limit position, b) Gate is too difficult to move</td>
<td>a) Use manual disconnect, manually move gate, and ensure gate moves easily limit to limit. Repair gate as needed. b) Gate must move easily and freely through its entire range, limit to limit. Repair gate as needed.</td>
</tr>
<tr>
<td><strong>Gate does not fully open or fully close when setting limits.</strong></td>
<td>a) Gate does not move to a limit position, b) Gate is too difficult to move</td>
<td>a) Use manual disconnect, manually move gate, and ensure gate moves easily limit to limit. Repair gate as needed. b) Gate must move easily and freely through its entire range, limit to limit. Repair gate as needed.</td>
</tr>
<tr>
<td><strong>Operator does not respond to a wired control/command (example: Open, Close, SBC, etc.)</strong></td>
<td>a) Check Open and Close command input LEDs, b) Stop button is active, c) Reset button is stuck, d) If on battery power only, Low or dead batteries, e) Entrapment Protection Device active, f) Vehicle loop detector or vehicle probe active</td>
<td>a) Check all Open and Close inputs for a “stuck on” input, b) Check Stop button is not “stuck on”, c) Check Reset button, d) Charges batteries by AC or solar power or replace batteries, e) Check all Entrapment Protection Device inputs for a “stuck on” sensor, f) Check all vehicle detector inputs for a “stuck on” detector</td>
</tr>
<tr>
<td><strong>Operator does not respond to a wireless control or transmitter</strong></td>
<td>a) Check XMITTER LED when wireless control is active, b) Stop button is active, c) Reset button is stuck, d) Poor radio reception</td>
<td>a) Activate wireless control and check XMITTER LED is on. Re-learn wireless control/transmitter to control board. Replace wireless control as needed. b) Check Stop button is not “stuck on”, c) Check Reset button, d) Check if similar wired control operates correctly. Check if wireless controls works properly when within a few feet of operator. Check operator’s antenna and antenna wire. Check other wireless controls or devices.</td>
</tr>
<tr>
<td><strong>Gate stops during travel and reverses immediately.</strong></td>
<td>a) Control (Open, Close) becoming active, b) Vehicle loop detector active, c) Low battery voltage</td>
<td>a) Check all Open and Close inputs for an active input, b) Check all vehicle detector inputs for an active detector, c) Battery voltage must be 11.5 Vdc or higher. Charge batteries by AC or solar power or replace batteries</td>
</tr>
<tr>
<td><strong>Gate opens, but will not close with transmitter or Timer-to-Close.</strong></td>
<td>a) Open control active, b) Vehicle loop detector active, c) Loss of AC power with AC FAIL set to OPEN, d) Low battery with LOW BATT set to OPEN, e) Fire Dept input active, f) Timer-to-Close not set, g) Close Entrapment Protection Device active</td>
<td>a) Check all Open inputs for an active input, b) Check all vehicle detector inputs for an active detector, c) Check AC power and AC Fail option setting, d) Check if AC power is available. If no AC power, then running on batteries and battery voltage must be 11.5 Vdc or higher. Charge batteries by AC or solar power or replace batteries, e) Check Fire Dept input, f) Check Timer-to-Close (TTC) setting, g) Check all Entrapment Protection Device inputs for an active sensor</td>
</tr>
<tr>
<td><strong>Gate closes, but will not open.</strong></td>
<td>a) Vehicle loop detector active, b) Low battery with LOW BATT option set to CLOSE</td>
<td>a) Check all vehicle detector inputs for an active detector, b) Check if AC power is available. If no AC power, then running on batteries and battery voltage must be 11.5 Vdc or higher. Charge batteries by AC or solar power or replace batteries.</td>
</tr>
<tr>
<td>SYMPTOM</td>
<td>POSSIBLE CAUSES</td>
<td>SOLUTIONS</td>
</tr>
<tr>
<td>---------</td>
<td>----------------</td>
<td>-----------</td>
</tr>
<tr>
<td>Obstruction in gate’s path does not cause gate to stop and reverse</td>
<td>a) Force adjustment needed</td>
<td>a) Refer to the Adjustment section to conduct the obstruction test and perform the proper force adjustment that is needed.</td>
</tr>
</tbody>
</table>
| Photoelectric sensor does not stop or reverse gate. | a) Incorrect photoelectric sensor wiring  
                   b) Defective photoelectric sensor | a) Check photoelectric sensor wiring. Retest that obstructing photoelectric sensor causes moving gate to stop, and may reverse direction.  
                   b) Replace defective photoelectric sensor. Retest that obstructing photoelectric sensor causes moving gate to stop, and may reverse direction. |
| Edge Sensor does not stop or reverse gate. | a) Incorrect edge sensor wiring  
                   b) Defective edge sensor | a) Check edge sensor wiring. Retest that activating edge sensor causes moving gate to stop and reverse direction.  
                   b) Replace defective edge sensor. Retest that activating edge sensor causes moving gate to stop and reverse direction. |
| Alarm sounds for 5 minutes or alarm sounds with a command. | a) Double entrapment occurred (two obstructions within a single activation) | a) Check for cause of entrapment (obstruction) detection and correct. Press the reset button to shut off alarm and reset the operator. |
| Alarm beeps three times with a command. | a) Low battery | a) Check if AC power is available. If no AC power, then running on batteries and battery voltage must be 11.5 Vdc or higher. Charge batteries by AC or solar power or replace batteries. |
| On dual-gate system, incorrect gate opens first or closes first. | a) Incorrect Bipart switch setting | a) Change setting of both operator’s Bipart switch settings. One operator should have Bipart switch ON (operator that opens second) and the other operator should have Bipart switch OFF (operator that opens first) |
| Alarm beeps when running. | a) Expansion board setting  
                   b) Constant pressure to open or close is given | a) Pre-warning is set to ‘ON’  
                   b) Constant pressure to open or closed is given |
| Maglock not working correctly. | a) Maglock wired incorrectly | a) Check that Maglock is wired to N.C. and COM terminals. Check that Maglock has power (do not power maglock from control board accessory power terminals). If shorting lock’s NO and COM wires does not activate Maglock, then replace Maglock or Maglock wiring (refer to Wiring Diagrams). |
# TROUBLESHOOTING

## TROUBLESHOOTING CHART continued...

<table>
<thead>
<tr>
<th>SYMPTOM</th>
<th>POSSIBLE CAUSES</th>
<th>SOLUTIONS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Solenoid lock not working correctly.</td>
<td>a) Solenoid wired incorrectly</td>
<td>a) Check that Solenoid is wired to N.O. and COM terminals. Check that Solenoid has power (do not power solenoid from control board accessory power terminals). If shorting lock’s NC and COM wires does not activate Solenoid, then replace Solenoid lock or Solenoid wiring (refer to Wiring Diagrams).</td>
</tr>
<tr>
<td>Switched (SW) Accessory power remaining on.</td>
<td>a) In limit setup mode</td>
<td>a) Learn the limits</td>
</tr>
<tr>
<td>Accessories connected to Switch (SW) Accessory power not working correctly, turning off, or resetting.</td>
<td>a) Normal behavior</td>
<td>a) Move accessory to accessory power ‘ON’</td>
</tr>
<tr>
<td>Accessories connected to Accessory power not working correctly, turning off, or resetting.</td>
<td>a) Accessory power protector active b) Defective control board</td>
<td>a) Disconnect all accessory powered devices and measure accessory power voltage (should be 11.5 – 17.5 Vdc). If voltage is correct, connect accessories one at a time, measuring accessory voltage after every new connection. b) Replace defective control board</td>
</tr>
<tr>
<td>Solar operator not getting enough cycles per day</td>
<td>a) Insufficient panel wattage b) Excessive accessory power draw c) Old batteries d) Solar panels are not getting enough sunlight</td>
<td>a) Add more solar panels b) Reduce the accessory power draw by using LiftMaster low power accessories c) Replace batteries d) Relocate the solar panels away from obstructions (trees, buildings, etc.)</td>
</tr>
<tr>
<td>Solar operator, insufficient standby time</td>
<td>a) Insufficient panel wattage b) Excessive accessory power draw c) Battery capacity too low</td>
<td>a) Add more solar panels b) Reduce the accessory power draw by using LiftMaster low power accessories c) Use batteries with higher amp hour (AH) rating</td>
</tr>
</tbody>
</table>

## DUAL GATE SETTINGS

**NOTE:** We recommend that all accessories and board configurations are set on the primary operator.

### MAIN CONTROL BOARD

<table>
<thead>
<tr>
<th>FEATURE</th>
<th>PRIMARY OPERATOR</th>
<th>SECONDARY OPERATOR</th>
</tr>
</thead>
<tbody>
<tr>
<td>Timer-to-Close</td>
<td>Set the TTC dial to desired setting</td>
<td>OFF</td>
</tr>
<tr>
<td>Bi-Part Delay Switch</td>
<td>Bi-Part Delay: ON (will open last and close first) Tandem Mode: OFF Synchronized Close: ON</td>
<td>Bi-Part Delay: OFF (will open first and close last) Tandem Mode: OFF Synchronized Close: ON</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>ACCESSORY</th>
<th>PRIMARY OPERATOR</th>
<th>SECONDARY OPERATOR</th>
</tr>
</thead>
<tbody>
<tr>
<td>Remote Controls</td>
<td>Program remote controls 1 to 50 to the primary operator.</td>
<td>Program remote controls 51 to 100 to the secondary operator</td>
</tr>
<tr>
<td>LiftMaster Internet Gateway</td>
<td>Program to primary operator.</td>
<td></td>
</tr>
<tr>
<td>Garage and Gate Monitor</td>
<td>Program to primary operator.</td>
<td></td>
</tr>
</tbody>
</table>

## APPENDIX
STEP 6

SOLAR PANEL(S)

NOT PROVIDED. SEE ACCESSORIES.

Solar Application requirements:
- A minimum of one 10W solar panel (Model SOLPNL10W12V).
- A maximum of three 10W solar panels in parallel (Model SOLPNL10W12V).
- Battery Harness (Model K94-37236).
- One 7AH battery or one 33AH battery.
- A heater cannot be used with a solar application.

Disconnect the expansion board if it is not in use to improve performance. We recommend LiftMaster low power draw accessories to minimize power draw, refer to accessory page. **NOTE:** Input solar power is 12 Vdc at 30 watts maximum.

The solar panel(s) must be located in an open area clear of obstructions and shading for the entire day. The gate operator is not supported in northern climates where temperatures reach below -4°F. This is due to cold weather and a reduced number of hours of sunlight during the winter months. Cycle rate may vary from solar chart for areas that reach below 32°F. Solar panels should be cleaned on a regular basis for best performance to ensure proper operation.

SOLAR ZONES

1. **ZONE 1 (6 Hours of Sunlight/Day):** Ideal for solar application

2. **ZONE 2 (4 Hours of Sunlight/Day):** Recommended for solar application

3. **ZONE 3 (2 Hours of Sunlight/Day):** Success of solar application will depend on type of gate operator and location of the solar panel

**NOT AVAILABLE**
APPENDIX

STEP 6 continued...

SOLAR PANEL(S)

SOLAR USAGE GUIDE

<table>
<thead>
<tr>
<th>Typical System Standby Battery Current Consumption (mA)</th>
</tr>
</thead>
<tbody>
<tr>
<td>System voltage 12V</td>
</tr>
<tr>
<td>Main board with no radios programmed 4.2 mA</td>
</tr>
<tr>
<td>One or more LiftMaster® remote controls programmed +1.5 mA</td>
</tr>
<tr>
<td>MyQ® device or wireless dual gate programmed +3.9 mA</td>
</tr>
<tr>
<td>Expansion board +18.5 mA</td>
</tr>
<tr>
<td>Per loop detector LOOPDETLM (up to 3 loop detectors can be plugged in to the expansion board) +6.6 mA</td>
</tr>
</tbody>
</table>

Add up current draw by feature and accessory to determine total current draw.

<table>
<thead>
<tr>
<th>SOLAR GATE CYCLES PER DAY</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
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<tr>
<td></td>
</tr>
<tr>
<td>10W SOLAR PANEL</td>
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<tr>
<td></td>
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<td></td>
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<tr>
<td></td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td>20W SOLAR PANEL (Two 10W 12V panels in parallel)</td>
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<tr>
<td></td>
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<tr>
<td></td>
</tr>
<tr>
<td>30W SOLAR PANEL (Three 10W 12V panels in parallel)</td>
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</tbody>
</table>

All numbers are estimates. Actual results may vary.
STEP 6 continued...

SOLAR PANEL(S)

The location of the panel(s) is critical to the success of the installation. In general, the panel(s) should be mounted using the provided angle bracket facing due south. Use a compass to determine direction. The solar panel(s) should be mounted in an area clear of all obstructions and shading from buildings and trees. If the panel(s) is not casting a shadow, the battery is not being charged.

TIPS:

- Tall trees or buildings that do not shade the solar panel(s) in the summer could shade the solar panel(s) during the winter months when the sun sits lower in the sky.
- The area around the solar panel(s) should be clear of shadows or obstructions to the sun for a 180° arc east to west.
- Wire runs should be kept as short as possible. The solar panel(s) can be located up to 100 feet (30.48 m) from the operator using #16 AWG wire in any direction, including elevating it.
- DO NOT install solar panel near potential shading or obstructions that will block the panel during any part of the day.
- To optimize the system for winter operation the angle can be increased an additional 15° (solar panel(s) sits more vertical).
APPENDIX

STEP 6 continued...

SOLAR PANEL(S)

INSTALL THE SOLAR PANEL
1. Position solar bracket on mounting surface. Mark and drill holes.
2. Insert two bolts into the track located on the back of the solar panel(s).
3. Slide bolts in track away from bolt hole and align both bolts.
4. Secure solar panel(s) to solar bracket using two washered nuts.
5. Secure solar panel(s) assembly to mounting surface using appropriate hardware.

WIRE THE SOLAR PANELS
1. Locate the J15 plug on the control board and unplug it from the control board (it will not be used).
2. Set the new 33AH battery in the operator.
3. Route the battery wires (the longer set of wires) from the J15 plug (new wire harness) through the back of the electrical box. Connect the red wire to the positive (+) terminal of the battery. Connect the black wire to the negative (-) terminal of the battery.
4. Connect the shorter red wire (+) from the J15 plug (new wire harness) labeled DC Power to the red wire on the solar panel. Connect the shorter black (-) wire from the J15 plug (new wire harness) labeled DC Power to the black wire on the solar panel.
5. Plug the J15 plug (new wire harness) into the J15 input on the control board. NOTE: You may see a small spark when plugging the J15 plug into the board.

If necessary, connect additional 12V solar panels in parallel to achieve the desired wattage (30W maximum).

Proceed to the Dual Gate section (if applicable) or proceed to the Adjustment section.
LIMIT SETUP WITH A REMOTE CONTROL

To set the limits using a remote control, first you will need a 3-button remote control that has been programmed for OPEN, CLOSE, and STOP. Refer to the Programming section.

INITIAL LIMITS AND FORCE ADJUSTMENT

For dual gate applications the limits will have to be set for each operator. The gate MUST be attached to the operator before setting the limits and force.

Ensure the gate is closed.

1. Press and release the SET OPEN and SET CLOSE buttons simultaneously to enter limit setting mode.
2. Press and hold the OPEN or CLOSE button on the remote control until the gate reaches the desired open position. The gate can be jogged back and forth using the OPEN and CLOSE buttons on the remote control.
3. Once the gate is in the desired open position, press and release the STOP button on the remote control.
4. Press and release the OPEN button on the remote control again to set the open limit.
5. Press and hold the CLOSE or OPEN button on the remote control until the gate reaches the desired close position. The gate can be jogged back and forth using the OPEN and CLOSE buttons on the remote control.
6. Once the gate is in the desired close position, press and release the STOP button on the remote control.
7. Press and release the CLOSE button on the remote control again to set the close limit.
8. Cycle the gate open and close. This automatically sets the force.

When limits are set properly the operator will automatically exit limit setting mode.

ADJUST THE LIMITS

If the limits have already been set the operator will exit the limit setting mode after resetting each limit.

Set the Close Limit Only

1. Press and release the SET OPEN and SET CLOSE buttons simultaneously to enter limit setting mode.
2. Press and hold the CLOSE button on the remote control until the gate reaches the desired close position. The gate can be jogged back and forth using the OPEN and CLOSE buttons on the remote control.
3. Once the gate is in the desired close position, press and release the STOP button on the remote control.
4. Press and release the CLOSE button on the remote control again to set the close limit.

When the close limit is set properly the operator will automatically exit limit setting mode.

Set the Open Limit Only

1. Press and release the SET OPEN and SET CLOSE buttons simultaneously to enter limit setting mode.
2. Press and hold the OPEN button on the remote control until the gate reaches the desired open position. The gate can be jogged back and forth using the OPEN and CLOSE buttons on the remote control.
3. Once the gate is in the desired open position, press and release the STOP button on the remote control.
4. Press and release the OPEN button on the remote control again to set the open limit.

When the open limit is set properly the operator will automatically exit limit setting mode.
To protect against fire and electrocution:

- DISCONNECT power (AC or solar and battery) BEFORE installing or servicing operator.

For continued protection against fire:

- Replace ONLY with fuse of same type and rating.

One, two, or three 10W Solar Panels wired in parallel (30W maximum)

Accessory Power Outlets

Input Power Connection
REPAIR PARTS

NOT SHOWN
- Battery, 7AH, 12 Vdc (29-NP712)
- Two 7AH batteries (K74-30762)
- Battery Harness (for 7AH batteries) (K94-37267)
- Battery Harness (for 33AH batteries) (K94-37236)
- APE Assembly with plastic tray, RPM board with mounting hardware (K1A6408)
- Wiring Harness with product ID (K94-37259)
- #41 Chain (10 feet) (1941240D)
- #41 Master Link (1950307)
- Hardware: Chain Eye-bolts with Nuts, Chain Bracket (2), Crank Handle with labels (K77-36764)
- Chain Bolt (Q003)

Chassis (K73-37060)
- Electrical Box (K77-37319)
- 120V receptacle assembly (K76-37016)
- Plug-in Transformer (K76-37251)
- Operator Cover with labels (K77-37855 (Burgundy), K77-37857 (Gray))

Idler Pulley with hardware (Q013)
- Gear Reducer Pulley and Motor Pulley (K17-37318)
- Motor, 1/8 HP, 12 Vdc (K76-37253)
- Output Sprocket (K15-41B16GKEH)
- Gear Reducer (K32-34701-5)
- Reset Switch (K180A0357)
- Alarm with harness (K76-37298)
- APS Encoder, 12V (K76-34697-3)
- Alarm (K76-37298)
- Timing Belt, 3M (K16-GT2-9)

Antenna (K77-36541)
- Main Board with heat sink (K1D8389-1CC)
- Dust Guard (K13-34729)
- Gear Reducer and Motor Pulley (K17-37318)
- Gear Reducer Pulley and Motor Pulley (K17-37318)
- Motor, 1/8 HP, 12 Vdc (K76-37253)
- Output Sprocket (K15-41B16GKEH)
- Gear Reducer (K32-34701-5)
- Reset Switch (K180A0357)
- Alarm with harness (K76-37298)
- APS Encoder, 12V (K76-34697-3)
- Alarm (K76-37298)
- Timing Belt, 3M (K16-GT2-9)
ENTRAPMENT PROTECTION

LIFTMASTER MONITORED THROUGH BEAM PHOTOELECTRIC SENSOR
Model LMTBU

LIFTMASTER MONITORED RETRO-REFLECTIVE PHOTOELECTRIC SENSOR
Model LMRRU and CPS-RPEN4GM

LIFTMASTER COMMERCIAL PROTECTOR SYSTEM®
Models CPS-UN4 and CPS-UN4G

LIFTMASTER MONITORED WIRELESS EDGE KIT (TRANSMITTER AND RECEIVER)
Model LMWEKITU

LIFTMASTER MONITORED WIRELESS EDGE TRANSMITTER
Model LMWETXU

LARGE PROFILE MONITORED EDGE*
Model L50

LARGE PROFILE ENDS KIT (PAIR)**
Model L50E

LARGE PROFILE CHANNEL - PVC (8 FT)**
Model L50CHP

LARGE PROFILE CHANNEL - ALUMINUM (8 FT)**
Model L50CHAL

SMALL PROFILE MONITORED EDGE*
Model S50

SMALL PROFILE ENDS KIT (PAIR)*
Model S50E

SMALL PROFILE CHANNEL - PVC (8 FT)*
Model S50CHP

SMALL PROFILE CHANNEL - ALUMINUM (8 FT)*
Model S50CHAL

EDGE CUTTING TOOL**
Model ETOOL

WRAPAROUND SQUARE MONITORED EDGE (4 FT)**
Model WS4

WRAPAROUND SQUARE MONITORED EDGE (5 FT)**
Model WS5

WRAPAROUND SQUARE MONITORED EDGE (6 FT)**
Model WS6

WRAPAROUND ROUND MONITORED EDGE (4 FT)**
Model WR4

WRAPAROUND ROUND MONITORED EDGE (5 FT)**
Model WR5

WRAPAROUND ROUND MONITORED EDGE (6 FT)**
Model WR6

REMOTE CONTROLS

LiftMaster offers a variety of LiftMaster remote controls to satisfy your application needs. Single-button to 4-button, visor or key chain. The following remote controls are compatible with operators manufactured by LiftMaster after 1993. Contact your authorized LiftMaster dealer for additional details and options.

3-BUTTON REMOTE CONTROL
The 3-button remote control can be programmed to control the operator. Includes visor clip. Model 893MAX

3-BUTTON MINI-REMOTE CONTROL
The 3-button remote control can be programmed to control the operator. Includes key ring and fastening strip. Model 890MAX

SECURITY+ 2.0® LEARNING REMOTE CONTROLS
One button can control a gate operator and the other(s) can control garage door(s). It can also be programmed to Security+® or Security+ 2.0® code format. Models 892LT and 894LT

KEYLESS ENTRY
Enables homeowner to operate gate operator from outside by entering a 4-digit code on a specially designed keypad. Model 877MAX

* Available November 2015
** Available early 2016
**ACCESSORIES**

**MISCELLANEOUS**

**REMOTE ANTENNA EXTENSION KIT**
The remote antenna extension kit allows the antenna to be remotely installed.
Model 86LM

**COMMERCIAL ACCESS CONTROL RECEIVER**
Access control receiver for up to 1,000 devices (any combination of remote controls and wireless keyless entries).
Model STAR1000

**PLUG-IN LOOP DETECTOR**
Conveniently plugs into existing control board.
Model LOOPDETM

**LOOP DETECTOR**
Low power loop detectors mounted and wired separately inside control box. LiftMaster low power accessory.
Model LD7LP

**VEHICLE SENSING PROBE**
The vehicle sensing probe is buried in the ground and can detect a car as it approaches and will then open the gate.
Model CP3

**SOLAR PANEL KIT**
This kit is to replace or add a solar panel to the operator application. 60W maximum for 24 Vdc operators and 30W maximum for 12 Vdc operators. Requires a 33AH battery harness.
Models SOLPNL10W12V (10 Watt, 12V), SP10W12V* (10 Watt, 12V) and SP20W12V* (20 Watt, 12V)

**MAGNETIC GATE LOCK**
Outdoor magnetic lock, transformer, junction box, mounting plate and hardware. Not for use with Solar Applications. Must be powered separately.
Model MG1300

**HEATER**
The heater keeps the gearbox and batteries at a suitable temperature when the outside temperature is below -4°F. The thermostat MUST be set between 45°F and 60°F to ensure proper gate operation. The heater can be powered by 110 to 250 Vac.
Model HTR

**LIFETMASTER® INTERNET GATEWAY**
Internet enabled accessory which connects to the computer and allows you to monitor and control gate operators and lighting accessories enabled by MyQ technology.
Model 828LM

**EXPANSION BOARD**
Additional programming features including external loops, plug-in loops, auxiliary relays, and inputs for additional controls and entrapment protection devices.
Model K108387-1CC

**WIRE HARNESS**
Between main control board and expansion board.
Model K94-34778

**MOUNTING STAND**
For Model RSL Slide. Ideal to raise slide operator higher above the ground for snow and other applications.
Model MSLM

**WIRELESS COMMERCIAL KEYPAD**
Durable wireless keypad with blue LED backlight metal keypad, zinc-alloy metal front cover and 5 year 9V lithium battery. Security+ 2.0® compatible.
Model KPW250

**BATTERIES**
Gate access system batteries replace or upgrade the gate operator batteries. One 12 Vdc battery is required for each gate operator. Do not mix 7AH and 33AH batteries within a gate operator.

**7AH BATTERIES**
Standard 7 AMP-Hour Battery, 12 Vdc, to replace original battery provided with operator. Reuse existing harnesses.
Models 29-NP712 (1) and K74-30762 (2)

**33AH BATTERIES**
Upgrade 33 AMP-Hour Battery, 12 Vdc. Ideal for solar applications.
Model A12330SGLPK

**33AH BATTERY HARNESS**
Required for 33AH applications.
Model K94-37236

* Available end of 2015
LiftMaster warrants to the first purchaser of this product, for the structure in which this product is originally installed, that it is free from defect in materials and/or workmanship for a period of THREE years from the date of purchase. The proper operation of this product is dependent on your compliance with the instructions regarding installation, operation, maintenance and testing. Failure to comply strictly with those instructions will void this limited warranty in its entirety.

If, during the limited warranty period, this product appears to contain a defect covered by this limited warranty, call 1-800-528-2806, toll free, before dismantling this product. Then send this product, pre-paid and insured, to our service center for warranty repair. You will be advised of shipping instructions when you call. Please include a brief description of the problem and a dated proof-of-purchase receipt with any product returned for warranty repair. Products returned to Seller for warranty repair, which upon receipt by Seller are confirmed to be defective and covered by this limited warranty, will be repaired or replaced (at Seller’s sole option) at no cost to you and returned pre-paid. Defective parts will be repaired or replaced with new or factory-rebuilt parts at Seller’s sole option.

ALL IMPLIED WARRANTIES FOR THE PRODUCT, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE TWO YEAR LIMITED WARRANTY PERIOD SET FORTH ABOVE, AND NO IMPLIED WARRANTIES WILL EXIST OR APPLY AFTER SUCH PERIOD. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. THIS LIMITED WARRANTY DOES NOT COVER NON-DEFECT DAMAGE, DAMAGE CAUSED BY IMPROPER INSTALLATION, OPERATION OR CARE (INCLUDING, BUT NOT LIMITED TO ABUSE, MISUSE, FAILURE TO PROVIDE REASONABLE AND NECESSARY MAINTENANCE, UNAUTHORIZED REPAIRS OR ANY ALTERATIONS TO THIS PRODUCT), LABOR CHARGES FOR REINSTALLING A REPAIRED OR REPLACED UNIT, OR REPLACEMENT OF BATTERIES.

THIS LIMITED WARRANTY DOES NOT COVER ANY PROBLEMS WITH, OR RELATING TO, THE GATE OR GATE HARDWARE, INCLUDING BUT NOT LIMITED TO THE GATE SPRINGS, GATE ROLLERS, GATE ALIGNMENT OR HINGES. THIS LIMITED WARRANTY ALSO DOES NOT COVER ANY PROBLEMS CAUSED BY INTERFERENCE. ANY SERVICE CALL THAT DETERMINES THE PROBLEM HAS BEEN CAUSED BY ANY OF THESE ITEMS COULD RESULT IN A FEE TO YOU.

UNDER NO CIRCUMSTANCES SHALL SELLER BE LIABLE FOR CONSEQUENTIAL, INCIDENTAL OR SPECIAL DAMAGES ARISING IN CONNECTION WITH USE, OR INABILITY TO USE, THIS PRODUCT. IN NO EVENT SHALL SELLER’S LIABILITY FOR BREACH OF WARRANTY, BREACH OF CONTRACT, NEGLIGENCE OR STRICT LIABILITY EXCEED THE COST OF THE PRODUCT COVERED HEREBY. NO PERSON IS AUTHORIZED TO ASSUME FOR US ANY OTHER LIABILITY IN CONNECTION WITH THE SALE OF THIS PRODUCT.

Some states do not allow the exclusion or limitation of consequential, incidental or special damages, so the above limitation or exclusion may not apply to you. This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state.